

## **Smiths Interconnect Canada, Inc. FAQ's**

### **WHAT IS CHANGING?**

Reflex Photonics Inc. will legally become Smiths Interconnect Canada, Inc. (SIC, Inc.).

### **WHY IS IT CHANGING?**

The legal consolidation will simplify interactions with Smiths Interconnect by facilitating access to the combined products, expertise, and application knowledge.

### **WHEN IS THIS EFFECTIVE?**

The change will be effective on August 1, 2021

### **WILL SMITHS INTERCONNECT ACCEPT PURCHASE ORDERS TO SMITHS INTERCONNECT CANADA, INC. PRIOR TO AUGUST 1?**

Prior to August 1st, please continue to send your purchase orders to Reflex Photonics. We request customers avoid sending purchase orders to Smiths Interconnect Canada, Inc. prior to August 1st. In the event this is not possible, we will work with customers on a case-by-case basis to meet your requirements with as little disruption as possible.

### **WILL SMITHS INTERCONNECT ACCEPT PURCHASE ORDERS TO REFLEX PHOTONICS AFTER AUGUST 1?**

We request customers avoid sending purchase orders to Reflex Photonics Inc. after August 1st. In the event this is not possible, we will work with customers on a case-by-case basis to meet your requirements with as little disruption as possible.

### **HOW WILL ORDERS PLACED PRIOR TO AUGUST 1 BE AFFECTED?**

Orders to Reflex Photonics Inc. prior to August 1<sup>st</sup> will be honored and shipped as scheduled. However, all financial remittance information should be updated to Smiths Interconnect Canada Inc.

### **WILL MY SMITHS INTERCONNECT POINTS OF CONTACT CHANGE?**

No, your points of contact do not change.

### **DOES REMITTANCE INFORMATION CHANGE?**

Please update your systems to change from Reflex Photonics Inc. to Smiths Interconnect Canada Inc. as of August 1<sup>st</sup>.

### **WILL CAGE CODES CHANGE?**

No. Our CAGE CODE L02Y0 remains the same.

### **ARE FREIGHT FORWARDERS BEING NOTIFIED OF THE CHANGE?**

No. As freight forwarders are not contracted by Smiths Interconnect, they will not be notified of the change by us. Customers are encouraged to advise their respective freight forwarders of the new entity name prior to August 1, 2021.